

CARE HOMES SURVEY

Full statistical breakdown

By Kevin Costello

Contents

| Jemographic Information5 |
|---|
| Age group 5 |
| Are you a carer?6 |
| Do you have children? (tick all that are appropriate)? 7 |
| Do you identify as being disabled person? Do you consider yourself to have a disability? 8 |
| What is your current employment status? |
| Which ethnicity do you feel most closely describes you? |
| Which gender are you / do you prefer to be recognised as? |
| In which area/locality do you live?10 |
| What is your marital status?11 |
| Sexual Orientation12 |
| All tables13 |
| Question 13 - Have you had to find a care home for a relative or friend? |
| Question 13 - Have you had to find a care home for a relative or friend?, By Gender 13 |
| Question 13 - Have you had to find a care home for a relative or friend?, By Ethnicity |
| Question 13 - Have you had to find a care home for a relative or friend?, By Age 14 |
| Question 13 - Have you had to find a care home for a relative or friend?, By Sexual Orientation |
| Question 13 - Have you had to find a care home for a relative or friend?, By Disability Status |
| Question 13 - Have you had to find a care home for a relative or friend?, By Employment Status |
| Question 13 - Have you had to find a care home for a relative or friend?, By Carer 16 |
| Question 13 - Have you had to find a care home for a relative or friend?, By Children17 |
| Question 13 - Have you had to find a care home for a relative or friend?, By Marital Status |
| Question 13 - Have you had to find a care home for a relative or friend?, By Locality 18 Question 14 - Would you know where to go for information on finding a care home?19 |



| | Gender |
|-----|--|
| | estion 14 - Would you know where to go for information on finding a care home?, Ethnicity20 |
| | estion 14 - Would you know where to go for information on finding a care home?, Age20 |
| | estion 14 - Would you know where to go for information on finding a care home?, Sexual Orientation21 |
| | estion 14 - Would you know where to go for information on finding a care home?, Disability Status |
| | estion 14 - Would you know where to go for information on finding a care home?, Employment Status22 |
| | estion 14 - Would you know where to go for information on finding a care home?, Carer |
| | estion 14 - Would you know where to go for information on finding a care home?, Children23 |
| | estion 14 - Would you know where to go for information on finding a care home?, Marital Status |
| | estion 14 - Would you know where to go for information on finding a care home?, Locality24 |
| | tion 15 - Do you know the difference between a care home, a nursing home and an a care facility? |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Gender25 |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Ethnicity26 |
| _ | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Age26 |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Sexual Orientation |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Disability Status |
| _ | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Employment Status |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Carer |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Children29 |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Marital Status |
| | estion 15 - Do you know the difference between a care home, a nursing home and extra care facility?, By Locality |
| Que | tion 16 - Do you understand what a care needs assessment is?32 |



| | Question 16 - Do you understand what a care needs assessment is?, by Gender 32 |
|---|--|
| | Question 16 - Do you understand what a care needs assessment is?, By Ethnicity $\ldots\ldots33$ |
| | Question 16 - Do you understand what a care needs assessment is?, By Age $\ldots\ldots33$ |
| | Question 16 - Do you understand what a care needs assessment is?, By Sexual Orientation |
| | Question 16 - Do you understand what a care needs assessment is?, By Disability Status |
| | |
| | Question 16 - Do you understand what a care needs assessment is?, By Employment Status |
| | Question 16 - Do you understand what a care needs assessment is?, By Carer $\ldots\ldots35$ |
| | Question 16 - Do you understand what a care needs assessment is?, By Children 36 $$ |
| | Question 16 - Do you understand what a care needs assessment is?, By Marital Status 37 $$ |
| | Question 16 - Do you understand what a care needs assessment is?, By Locality $\ldots\ldots37$ |
| Q | uestion 17 - Where would you go to for information on a specific care home?38 |
| | Question 17 - Where would you go to for information on a specific care home?, By Gender |
| | Question 17 - Where would you go to for information on a specific care home?, By Ethnicity |
| | Question 17 - Where would you go to for information on a specific care home?, By Age44 |
| | Question 17 - Where would you go to for information on a specific care home?, By Sexual Orientation |
| | Question 17 - Where would you go to for information on a specific care home?, By Disability Status |
| | Question 17 - Where would you go to for information on a specific care home?, By Employment Status |
| | Question 17 - Where would you go to for information on a specific care home?, By Carer |
| | Question 17 - Where would you go to for information on a specific care home?, By Children |
| | Question 17 - Where would you go to for information on a specific care home?, By Marital Status |
| | Question 17 - Where would you go to for information on a specific care home?, By Locality |
| | uestion 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care ?61 |
| | Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Gender |
| | Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is? By Ethnicity |



| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Age64 |
|--|
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Sexual Orientation |
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Disability Status66 |
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Employment Status67 |
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Carer |
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Children69 |
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Marital Status70 |
| Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Locality71 |
| restion 19 - Which of the following organisations would you trust to provide helpful formation about finding a care home? |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Gender |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Ethnicity |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Age76 |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Sexual Orientation |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Disability Status79 |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Employment Status |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Carer83 |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Children84 |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Marital Status86 |
| Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Locality88 |
| |



Demographic Information Age group.

Age group.

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-----------------------|------------|-----------|
| 45 - 65 | 31 | 57.4 | 56.4 |
| 66 -79 | 12 | 22.2 | 21.8 |
| 18 - 34 | 4 | 7.4 | 7.3 |
| 80 or over | 4 | 7.4 | 7.3 |
| 35 - 44 | 3 | 5.6 | 5.5 |
| Skipped Question | 1 | 1.9 | 1.8 |



Are you a carer?

Are you a carer?

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-----------------------|------------|-----------|
| No | 42 | 77.8 | 76.4 |
| Yes | 12 | 22.2 | 21.8 |
| Skipped Question | 1 | 1.9 | 1.8 |



Do you have children? (tick all that are appropriate)?

Do you have children? (tick all that are appropriate)?

| Response to Question | Response Count | Responders | Surveyees |
|-------------------------------------|-----------------------|------------|-----------|
| 19+ aged child/children | 24 | 46.2 | 43.6 |
| No children | 13 | 25.0 | 23.6 |
| Primary school age child/children | 7 | 13.5 | 12.7 |
| Secondary school age child/children | 6 | 11.5 | 10.9 |
| 0 | 4 | 7.7 | 7.3 |
| Pre-school age child/children | 4 | 7.7 | 7.3 |
| Skipped Question | 3 | 5.8 | 5.5 |
| 16-18 year old child/children | 2 | 3.8 | 3.6 |



Do you identify as being disabled person? Do you consider yourself to have a disability?

Do you identify as being disabled person? Do you consider yourself to have a disability?

% of

| Response to Question | Response Count | Responders | Surveyees |
|-----------------------------|-----------------------|------------|-----------|
| No | 41 | 78.8 | 74.5 |
| Yes | 11 | 21.2 | 20.0 |
| Skipped Question | 3 | 5.8 | 5.5 |

What is your current employment status?

What is your current employment status?

| Response to Question | Response Count | Responders | Surveyees |
|---------------------------------|-----------------------|------------|-----------|
| Employed | 27 | 51.9 | 49.1 |
| Not working - retired | 21 | 40.4 | 38.2 |
| Skipped Question | 3 | 5.8 | 5.5 |
| Not working - due to disability | 2 | 3.8 | 3.6 |
| Not working - due to ill health | 2 | 3.8 | 3.6 |



Which ethnicity do you feel most closely describes you?

Which ethnicity do you feel most closely describes you?

% of

| Response to Question | Response Count | Responders | Surveyees |
|--------------------------------------|-----------------------|------------|-----------|
| White British | 47 | 87.0 | 85.5 |
| Black or Black British - African | 3 | 5.6 | 5.5 |
| Other (please specify) | 2 | 3.7 | 3.6 |
| Asian or Asian British - Bangladeshi | 1 | 1.9 | 1.8 |
| White Irish | 1 | 1.9 | 1.8 |
| Skipped Question | 1 | 1.9 | 1.8 |

Which gender are you / do you prefer to be recognised as?

Which gender are you / do you prefer to be recognised as?

% of

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-----------------------|------------|-----------|
| Female | 38 | 70.4 | 69.1 |
| Male | 16 | 29.6 | 29.1 |
| Skipped Question | 1 | 1.9 | 1.8 |



In which area/locality do you live?

In which area/locality do you live?

| Response to Question | Response Count | Responders | Surveyees |
|--|-------------------|------------|-----------|
| West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | 22 | 40.7 | 40.0 |
| Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | 16 | 29.6 | 29.1 |
| South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | 9 | 16.7 | 16.4 |
| North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | 6 | 11.1 | 10.9 |
| Other / outside Trafford | 1 | 1.9 | 1.8 |
| Skipped Question | 1 | 1.9 | 1.8 |



What is your marital status?

What is your marital status?

| Response to Question | Response Count | Responders | Surveyees |
|-----------------------------|-----------------------|------------|-----------|
| Married / Civil partnership | 30 | 65.2 | 54.5 |
| Skipped Question | 9 | 19.6 | 16.4 |
| Single | 8 | 17.4 | 14.5 |
| Divorced / Widowed | 6 | 13.0 | 10.9 |
| Other (please specify) | 1 | 2.2 | 1.8 |
| Question unavailable | 1 | 2.2 | 1.8 |



Sexual Orientation

Sexual Orientation

| Response to Question | Response Count | Responders | Surveyees |
|-------------------------|-----------------------|------------|-----------|
| Heterosexual / Straight | 48 | 90.6 | 87.3 |
| Prefer not to say | 2 | 3.8 | 3.6 |
| Skipped Question | 2 | 3.8 | 3.6 |
| Bisexual | 1 | 1.9 | 1.8 |
| Gay | 1 | 1.9 | 1.8 |
| Lesbian | 1 | 1.9 | 1.8 |



All tables

Question 13 - Have you had to find a care home for a relative or friend?

% of

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-----------------------|------------|-----------|
| No | 29 | 59.2 | 52.7 |
| Yes | 20 | 40.8 | 36.4 |
| Skipped Question | 6 | 12.2 | 10.9 |

Question 13-Have you had to find a care home for a relative or friend?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|-------------------------|---------|----------|----------|-----------|------------|---------------------|
| No | 3 (75%) | 3 (100%) | 18 (60%) | 4 (57.1%) | 1 (25%) | NA |
| Yes | 1 (25%) | NA | 12 (40%) | 3 (42.9%) | 3 (75%) | 1 (100%) |
| Skipped Question | NA | NA | 1 (3.3%) | 5 (71.4%) | NA | NA |



Question 13-Have you had to find a care home for a relative or friend?, By Carer

| Response to Question | No | Yes | Skipped Question |
|----------------------|------------|-----------|-------------------------|
| No | 21 (58.3%) | 8 (66.7%) | NA |
| Yes | 15 (41.7%) | 4 (33.3%) | 1 (100%) |
| Skipped Question | 6 (16.7%) | NA | NA |

Question 13 - Have you had to find a care home for a relative or friend?, By Children

| Respons e to Question | • | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|-----------------------------|-----------------|-------------------------------|----------------------------|------------------|----------------------------------|--------------------------------------|--|------------------|
| No | 4 (400%) | 1 (50%) | 9 (40.9%) | 6 (66.7%) | 4 (100%) | 6 (85.7%) | 5 (83.3%) | 1 (33.3%) |
| Yes | NA | 1 (50%) | 13 (59.1%) | 3 (33.3%) | NA | 1 (14.3%) | 1 (16.7%) | 2 (66.7%) |
| Skipped Question | NA | NA | 2 (9.1%) | 4 (44.4%) | NA | NA | NA | NA |



Question 13 - Have you had to find a care home for a relative or friend?, By Disability status

| Response to Question | No | Yes | Skipped Question |
|----------------------|------------|---------|------------------|
| No | 21 (58.3%) | 7 (70%) | 1 (33.3%) |
| Yes | 15 (41.7%) | 3 (30%) | 2 (66.7%) |
| Skipped Question | 5 (13.9%) | 1 (10%) | NA |

Question 13 - Have you had to find a care home for a relative or friend?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|----------------------|------------|------------------------------------|------------------------------------|-----------------------|------------------|
| No | 18 (66.7%) | 2 (100%) | 1 (50%) | 7 (43.8%) | 1 (50%) |
| Yes | 9 (33.3%) | NA | 1 (50%) | 9 (56.2%) | 1 (50%) |
| Skipped Question | NA | NA | NA | 5 (31.2%) | 1 (50%) |



Question 13 - Have you had to find a care home for a relative or friend?, By Ethnicity

| Response to Question | Asian or Asian British - Bangladeshi | Black or Black British - African | Other (please specify) | White British | White Irish | Skipped Question |
|----------------------|--|--|---------------------------|---------------|-------------|---------------------|
| No | NA | 2 (100%) | 2 (100%) | 25 (59.5%) | NA | NA |
| Yes | 1 (100%) | NA | NA | 17 (40.5%) | 1 (100%) | 1 (100%) |
| Skipped Question | NA | 1 (50%) | NA | 5 (11.9%) | NA | NA |

Question 13-Have you had to find a care home for a relative or friend?, By Gender

| Response to Question | Female | Male | Skipped Question |
|----------------------|------------|---------------|------------------|
| No | 19 (57.6%) | 10 (66.7%) | NA |
| Yes | 14 (42.4%) | 5 (33.3%) | 1 (100%) |
| Skipped Question | 5 (15.2%) | 1 (6.7%) | NA |



Question 13-Have you had to find a care home for a relative or friend?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|----------------------|--|---|--------------------------|---|---|------------------|
| No | 6 (50%) | 5 (83.3%) | NA | 5 (55.6%) | 13 (65%) | NA |
| Yes | 6 (50%) | 1 (16.7%) | 1 (100%) | 4 (44.4%) | 7 (35%) | 1 (100%) |
| Skipped Question | 4 (33.3%) | NA | NA | NA | 2 (10%) | NA |



Question 13-Have you had to find a care home for a relative or friend?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|-------------------------|--------------------|--------------------------------|---------------------------|-------------------------|-----------|------------------|
| No | 3 (50%) | 17 (63%) | 1 (100%) | 1 (100%) | 5 (71.4%) | 2 (28.6%) |
| Yes | 3 (50%) | 10 (37%) | NA | NA | 2 (28.6%) | 5 (71.4%) |
| Skipped Question | NA | 3 (11.1%) | NA | NA | 1 (14.3%) | 2 (28.6%) |

Question 13-Have you had to find a care home for a relative or friend?, By Sexuality

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Lesbian | Prefer not to say | Skipped Question |
|-------------------------|----------|----------|----------------------------|----------|-------------------------|---------------------|
| No | NA | NA | 26 (61.9%) | 1 (100%) | 2 (100%) | NA |
| Yes | 1 (100%) | 1 (100%) | 16 (38.1%) | NA | NA | 2 (100%) |
| Skipped Question | NA | NA | 6 (14.3%) | NA | NA | NA |



Question 14 - Would you know where to go for information on finding a care home?

% of

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-----------------------|------------|-----------|
| Some idea | 22 | 43.1 | 40.0 |
| Yes | 20 | 39.2 | 36.4 |
| No | 9 | 17.6 | 16.4 |
| Skipped Question | 4 | 7.8 | 7.3 |

Question 14-Would you know where to go for information on finding a care home?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|-------------------------|---------|-----------|---------------|-----------|------------|---------------------|
| Some idea | 2 (50%) | 1 (33.3%) | 13 (43.3%) | 4 (44.4%) | 2 (50%) | NA |
| Yes | NA | 1 (33.3%) | 13 (43.3%) | 4 (44.4%) | 1 (25%) | 1 (100%) |
| No | 2 (50%) | 1 (33.3%) | 4 (13.3%) | 1 (11.1%) | 1 (25%) | NA |
| Skipped Question | NA | NA | 1 (3.3%) | 3 (33.3%) | NA | NA |



Question 14-Would you know where to go for information on finding a care home?, By Carer

| Response to Question | No | Yes | Skipped Question |
|----------------------|------------|-----------|-------------------------|
| Some idea | 17 (44.7%) | 5 (41.7%) | NA |
| Yes | 15 (39.5%) | 5 (41.7%) | NA |
| No | 6 (15.8%) | 2 (16.7%) | 1 (100%) |
| Skipped Question | 4 (10.5%) | NA | NA |

Question 14-Would you know where to go for information on finding a care home?, By Children

| Response to Question | • | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|----------------------------|-------------|----------------------------------|----------------------------|-------------|----------------------------------|--------------------------------------|--|------------------|
| Some idea | 4 (400%) | NA | 11 (47.8%) | 3 (30%) | 1 (25%) | 4 (57.1%) | 3 (50%) | 1 (33.3%) |
| Yes | NA | 1 (50%) | 10 (43.5%) | 5 (50%) | 1 (25%) | NA | 2 (33.3%) | 2 (66.7%) |
| No | NA | 1 (50%) | 2 (8.7%) | 2 (20%) | 2 (50%) | 3 (42.9%) | 1 (16.7%) | NA |
| Skipped Question | NA | NA | 1 (4.3%) | 3 (30%) | NA | NA | NA | NA |



Question 14-Would you know where to go for information on finding a care home?, By Disability status

| Response to Question | No | Yes | Skipped Question |
|-----------------------------|------------|---------|-------------------------|
| Some idea | 16 (42.1%) | 5 (50%) | 1 (33.3%) |
| Yes | 15 (39.5%) | 4 (40%) | 1 (33.3%) |
| No | 7 (18.4%) | 1 (10%) | 1 (33.3%) |
| Skipped Question | 3 (7.9%) | 1 (10%) | NA |

Question 14-Would you know where to go for information on finding a care home?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|----------------------|------------|---------------------------------------|------------------------------------|--------------------------|---------------------|
| Some idea | 11 (40.7%) | 1 (50%) | 2 (100%) | 8 (44.4%) | NA |
| Yes | 9 (33.3%) | 1 (50%) | NA | 9 (50%) | 1 (50%) |
| No | 7 (25.9%) | NA | NA | 1 (5.6%) | 1 (50%) |
| Skipped Question | NA | NA | NA | 3 (16.7%) | 1 (50%) |



Question 14-Would you know where to go for information on finding a care home?, By Ethnicity

| Response to Question | Asian or Asian British - Bangladeshi | Black or Black British - African | Other (please specify) | White British | White Irish | Skipped Question |
|-------------------------|--|-------------------------------------|---------------------------|---------------|-------------|---------------------|
| Some idea | 1 (100%) | NA | NA | 21 (47.7%) | NA | NA |
| Yes | NA | 2 (100%) | 1 (50%) | 16 (36.4%) | NA | 1 (100%) |
| No | NA | NA | 1 (50%) | 7 (15.9%) | 1 (100%) | NA |
| Skipped Question | NA | 1 (50%) | NA | 3 (6.8%) | NA | NA |

Question 14-Would you know where to go for information on finding a care home?, By Gender

| Response to Question | Female | Male | Skipped Question |
|----------------------|------------|-----------|-------------------------|
| Some idea | 16 (45.7%) | 6 (40%) | NA |
| Yes | 14 (40%) | 5 (33.3%) | 1 (100%) |
| No | 5 (14.3%) | 4 (26.7%) | NA |
| Skipped Question | 3 (8.6%) | 1 (6.7%) | NA |



Question 14 - Would you know where to go for information on finding a care home?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|-------------------------|--|---|--------------------------|---|---|------------------|
| Some idea | 4 (30.8%) | 4 (66.7%) | NA | 6 (66.7%) | 8 (38.1%) | NA |
| Yes | 7 (53.8%) | 2 (33.3%) | NA | 1 (11.1%) | 9 (42.9%) | 1 (100%) |
| No | 2 (15.4%) | NA | 1 (100%) | 2 (22.2%) | 4 (19%) | NA |
| Skipped Question | 3 (23.1%) | NA | NA | NA | 1 (4.8%) | NA |



Question 14-Would you know where to go for information on finding a care home?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|-------------------------|-----------------------|-----------------------------------|------------------------------|-------------------------|-----------|---------------------|
| Some idea | 3 (50%) | 12 (42.9%) | 1 (100%) | 1 (100%) | 3 (42.9%) | 2 (25%) |
| Yes | 2 (33.3%) | 10 (35.7%) | NA | NA | 3 (42.9%) | 5 (62.5%) |
| No | 1 (16.7%) | 6 (21.4%) | NA | NA | 1 (14.3%) | 1 (12.5%) |
| Skipped Question | NA | 2 (7.1%) | NA | NA | 1 (14.3%) | 1 (12.5%) |

Question 14-Would you know where to go for information on finding a care home?, By Sexuality

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Lesbian | Prefer not to say | Skipped Question |
|-------------------------|----------|----------|----------------------------|----------|----------------------|---------------------|
| Some idea | NA | NA | 22 (50%) | NA | NA | NA |
| Yes | 1 (100%) | NA | 15 (34.1%) | NA | 2 (100%) | 2 (100%) |
| No | NA | 1 (100%) | 7 (15.9%) | 1 (100%) | NA | NA |
| Skipped Question | NA | NA | 4 (9.1%) | NA | NA | NA |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?

% of

| Response to Question | Response Count | Responders | Surveyees |
|----------------------------------|-----------------------|------------|-----------|
| Yes, I know the difference | 28 | 54.9 | 50.9 |
| I have some idea | 14 | 27.5 | 25.5 |
| No, I do not know the difference | 9 | 17.6 | 16.4 |
| Skipped Question | 4 | 7.8 | 7.3 |

Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|----------------------------------|------------|-----------|---------------|-----------|------------|---------------------|
| Yes, I know the difference | NA | 1 (33.3%) | 19 (63.3%) | 6 (66.7%) | 1 (25%) | 1 (100%) |
| I have some idea | 2 (50%) | 1 (33.3%) | 8 (26.7%) | 1 (11.1%) | 2 (50%) | NA |
| No, I do not know the difference | 2 (50%) | 1 (33.3%) | 3 (10%) | 2 (22.2%) | 1 (25%) | NA |
| Skipped Question | NA | NA | 1 (3.3%) | 3 (33.3%) | NA | NA |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Carer

| Response to Question | No | Yes | Skipped Question |
|----------------------------------|------------|-----------|-------------------------|
| Yes, I know the difference | 20 (52.6%) | 8 (66.7%) | NA |
| I have some idea | 12 (31.6%) | 1 (8.3%) | 1 (100%) |
| No, I do not know the difference | 6 (15.8%) | 3 (25%) | NA |
| Skipped Question | 4 (10.5%) | NA | NA |

Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|---|----------|----------------------------------|----------------------------|-------------|----------------------------------|--------------------------------------|--|------------------|
| Yes, I know the difference | 4 (400%) | NA | 15 (65.2%) | 5 (50%) | 1 (25%) | 4 (57.1%) | 3 (50%) | 1 (33.3%) |
| I have some idea | NA | 1 (50%) | 6 (26.1%) | 3 (30%) | 2 (50%) | 1 (14.3%) | 1 (16.7%) | 2 (66.7%) |
| No, I do not know the difference | NA | 1 (50%) | 2 (8.7%) | 2 (20%) | 1 (25%) | 2 (28.6%) | 2 (33.3%) | NA |
| Skipped Question | NA | NA | 1 (4.3%) | 3 (30%) | NA | NA | NA | NA |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Disability Status

| Response to Question | No | Yes | Skipped Question |
|----------------------------------|------------|---------|-------------------------|
| Yes, I know the difference | 21 (55.3%) | 6 (60%) | 1 (33.3%) |
| I have some idea | 10 (26.3%) | 3 (30%) | 1 (33.3%) |
| No, I do not know the difference | 7 (18.4%) | 1 (10%) | 1 (33.3%) |
| Skipped Question | 3 (7.9%) | 1 (10%) | NA |

Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|----------------------------------|------------|------------------------------------|------------------------------------|--------------------------|---------------------|
| Yes, I know the difference | 15 (55.6%) | NA | 1 (50%) | 11 (61.1%) | 1 (50%) |
| I have some idea | 6 (22.2%) | 2 (100%) | 1 (50%) | 5 (27.8%) | NA |
| No, I do not know the difference | 6 (22.2%) | NA | NA | 2 (11.1%) | 1 (50%) |
| Skipped Question | NA | NA | NA | 3 (16.7%) | 1 (50%) |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Ethnicity

| Response to Question | Asian or Asian British - Bangladeshi | Black or Black British - African | Other (please specify) | White British | White Irish | Skipped Question |
|--|--|---|------------------------|------------------|----------------|---------------------|
| Yes, I know the difference | NA | 2 (100%) | 1 (50%) | 24 (54.5%) | NA | 1 (100%) |
| I have some idea | 1 (100%) | NA | NA | 12 (27.3%) | 1 (100%) | NA |
| No, I do not know the difference | NA | NA | 1 (50%) | 8 (18.2%) | NA | NA |
| Skipped Question | NA | 1 (50%) | NA | 3 (6.8%) | NA | NA |

Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Gender

| Response to Question | Female | Male | Skipped Question |
|----------------------------------|-----------|-----------|------------------|
| Yes, I know the difference | 21 (60%) | 6 (40%) | 1 (100%) |
| I have some idea | 9 (25.7%) | 5 (33.3%) | NA |
| No, I do not know the difference | 5 (14.3%) | 4 (26.7%) | NA |
| Skipped Question | 3 (8.6%) | 1 (6.7%) | NA |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|----------------------------------|--|---|--------------------------|---|---|------------------|
| Yes, I know the difference | 7 (53.8%) | 3 (50%) | NA | 4 (44.4%) | 13 (61.9%) | 1 (100%) |
| I have some idea | 4 (30.8%) | 2 (33.3%) | 1 (100%) | 2 (22.2%) | 5 (23.8%) | NA |
| No, I do not know the difference | 2 (15.4%) | 1 (16.7%) | NA | 3 (33.3%) | 3 (14.3%) | NA |
| Skipped Question | 3 (23.1%) | NA | NA | NA | 1 (4.8%) | NA |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|----------------------------------|-----------------------|-----------------------------------|---------------------------|-------------------------|--------------|---------------------|
| Yes, I know the difference | 3 (50%) | 14 (50%) | NA | 1 (100%) | 3 (42.9%) | 7 (87.5%) |
| I have some idea | 2 (33.3%) | 9 (32.1%) | 1 (100%) | NA | 2 (28.6%) | NA |
| No, I do not know the difference | 1 (16.7%) | 5 (17.9%) | NA | NA | 2 (28.6%) | 1 (12.5%) |
| Skipped Question | NA | 2 (7.1%) | NA | NA | 1 (14.3%) | 1 (12.5%) |



Question 15 - Do you know the difference between a care home, a nursing home and an extra care facility?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Lesbian | Prefer not to say | Skipped Question |
|----------------------------------|----------|----------|----------------------------|----------|----------------------|---------------------|
| Yes, I know the difference | 1 (100%) | NA | 24 (54.5%) | NA | 2 (100%) | 1 (50%) |
| I have some idea | NA | 1 (100%) | 12 (27.3%) | NA | NA | 1 (50%) |
| No, I do not know the difference | NA | NA | 8 (18.2%) | 1 (100%) | NA | NA |
| Skipped Question | NA | NA | 4 (9.1%) | NA | NA | NA |



Question 16 - Do you understand what a care needs assessment is?

% of

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-----------------------|------------|-----------|
| Yes | 37 | 72.5 | 67.3 |
| Some idea | 8 | 15.7 | 14.5 |
| No | 6 | 11.8 | 10.9 |
| Skipped Question | 4 | 7.8 | 7.3 |

Question 16 - Do you understand what a care needs assessment is?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|-------------------------|------------|-----------|---------------|-----------|------------|---------------------|
| Yes | NA | 2 (66.7%) | 25 (83.3%) | 6 (66.7%) | 3 (75%) | 1 (100%) |
| Some idea | 1 (25%) | 1 (33.3%) | 3 (10%) | 3 (33.3%) | NA | NA |
| No | 3 (75%) | NA | 2 (6.7%) | NA | 1 (25%) | NA |
| Skipped Question | NA | NA | 1 (3.3%) | 3 (33.3%) | NA | NA |



Question 16 - Do you understand what a care needs assessment is?, By Carer

| Response to Question | No | Yes | Skipped Question |
|----------------------|------------|-----------|------------------|
| Yes | 28 (73.7%) | 9 (75%) | NA |
| Some idea | 6 (15.8%) | 2 (16.7%) | NA |
| No | 4 (10.5%) | 1 (8.3%) | 1 (100%) |
| Skipped Question | 4 (10.5%) | NA | NA |

Question 16 - Do you understand what a care needs assessment is?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|----------------------------|-------------|----------------------------------|----------------------------|-------------|----------------------------------|--------------------------------------|--|------------------|
| Yes | 4 (400%) | 1 (50%) | 21 (91.3%) | 5 (50%) | 2 (50%) | 4 (57.1%) | 4 (66.7%) | 2 (66.7%) |
| Some idea | NA | 1 (50%) | 2 (8.7%) | 2 (20%) | NA | 1 (14.3%) | 2 (33.3%) | 1 (33.3%) |
| No | NA | NA | NA | 3 (30%) | 2 (50%) | 2 (28.6%) | NA | NA |
| Skipped Question | NA | NA | 1 (4.3%) | 3 (30%) | NA | NA | NA | NA |



Question 16 - Do you understand what a care needs assessment is?, By Disability Status

| Response to Question | No | Yes | Skipped Question |
|-----------------------------|------------|---------|-------------------------|
| Yes | 27 (71.1%) | 8 (80%) | 2 (66.7%) |
| Some idea | 6 (15.8%) | 1 (10%) | 1 (33.3%) |
| No | 5 (13.2%) | 1 (10%) | NA |
| Skipped Question | 3 (7.9%) | 1 (10%) | NA |

Question 16-Do you understand what a care needs assessment is?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|-------------------------|-----------|--|--|-----------------------------|---------------------|
| Yes | 17 (63%) | 2 (100%) | 2 (100%) | 15 (83.3%) | 1 (50%) |
| Some idea | 5 (18.5%) | NA | NA | 2 (11.1%) | 1 (50%) |
| No | 5 (18.5%) | NA | NA | 1 (5.6%) | NA |
| Skipped Question | NA | NA | NA | 3 (16.7%) | 1 (50%) |



Question 16 - Do you understand what a care needs assessment is?, By Ethnicity

| Response to Question | Asian or Asian British - Bangladeshi | Black or Black British - African | Other (please specify) | White British | White Irish | Skipped Question |
|-------------------------|--|-------------------------------------|---------------------------|---------------|-------------|---------------------|
| Yes | NA | 2 (100%) | NA | 34 (77.3%) | NA | 1 (100%) |
| Some idea | NA | NA | 2 (100%) | 6 (13.6%) | NA | NA |
| No | 1 (100%) | NA | NA | 4 (9.1%) | 1 (100%) | NA |
| Skipped Question | NA | 1 (50%) | NA | 3 (6.8%) | NA | NA |

Question 16 - Do you understand what a care needs assessment is?, By Gender

| Response to Question | Female | Male | Skipped Question |
|-----------------------------|-----------|-----------|------------------|
| Yes | 28 (80%) | 8 (53.3%) | 1 (100%) |
| Some idea | 4 (11.4%) | 4 (26.7%) | NA |
| No | 3 (8.6%) | 3 (20%) | NA |
| Skipped Question | 3 (8.6%) | 1 (6.7%) | NA |



Question 16 - Do you understand what a care needs assessment is?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|----------------------|--|---|--------------------------|---|---|------------------|
| Yes | 9 (69.2%) | 3 (50%) | NA | 6 (66.7%) | 18 (85.7%) | 1 (100%) |
| Some idea | 2 (15.4%) | 2 (33.3%) | NA | 2 (22.2%) | 2 (9.5%) | NA |
| No | 2 (15.4%) | 1 (16.7%) | 1 (100%) | 1 (11.1%) | 1 (4.8%) | NA |
| Skipped Question | 3 (23.1%) | NA | NA | NA | 1 (4.8%) | NA |



Question 16-Do you understand what a care needs assessment is?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|-------------------------|-----------------------|-----------------------------------|------------------------------|-------------------------|--------------|---------------------|
| Yes | 5 (83.3%) | 19 (67.9%) | 1 (100%) | 1 (100%) | 4 (57.1%) | 7 (87.5%) |
| Some idea | 1 (16.7%) | 4 (14.3%) | NA | NA | 2 (28.6%) | 1 (12.5%) |
| No | NA | 5 (17.9%) | NA | NA | 1 (14.3%) | NA |
| Skipped Question | NA | 2 (7.1%) | NA | NA | 1 (14.3%) | 1 (12.5%) |

Question 16 - Do you understand what a care needs assessment is?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Lesbian | Prefer not to say | Skipped Question |
|-------------------------|----------|----------|----------------------------|----------|----------------------|---------------------|
| Yes | 1 (100%) | NA | 33 (75%) | NA | 1 (50%) | 2 (100%) |
| Some idea | NA | NA | 6 (13.6%) | 1 (100%) | 1 (50%) | NA |
| No | NA | 1 (100%) | 5 (11.4%) | NA | NA | NA |
| Skipped Question | NA | NA | 4 (9.1%) | NA | NA | NA |



Question 17 - Where would you go to for information on a specific care home?

% of

| Response to Question | Response Count | Responders | Surveyees |
|---|-------------------|------------|-----------|
| The care home's own website | 35 | 70 | 63.6 |
| The Care Quality Commission (CQC) website | 28 | 56 | 50.9 |
| The relevant local authority's website, e.g. Trafford Council | 26 | 52 | 47.3 |
| Age UK (including Age UK Trafford) | 19 | 38 | 34.5 |
| Healthwatch Trafford | 18 | 36 | 32.7 |
| NHS Choices | 13 | 26 | 23.6 |
| Carehome.co.uk website | 12 | 24 | 21.8 |
| Skipped Question | 5 | 10 | 9.1 |
| As many resources as possible. | 1 | 2 | 1.8 |
| GP | 1 | 2 | 1.8 |
| Internet | 1 | 2 | 1.8 |
| Maybe GP | 1 | 2 | 1.8 |
| Not sure | 1 | 2 | 1.8 |



% of

| Response to Question | Response Count | Responders | Surveyees |
|----------------------|-------------------|------------|-----------|
| Social services | 1 | 2 | 1.8 |
| Word of mouth | 1 | 2 | 1.8 |



Question 17-Where would you go to for information on a specific care home?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|---|------------|--------------|---------------|--------------|--------------|---------------------|
| The care home's own website | 3 (75%) | 2 (66.7%) | 20 (66.7%) | 7 (77.8%) | 2 (66.7%) | 1 (100%) |
| The Care Quality Commission (CQC) website | NA | 2 (66.7%) | 17 (56.7%) | 6 (66.7%) | 2 (66.7%) | 1 (100%) |
| The relevant local authority's website, e.g. Trafford Council | 1 (25%) | 2 (66.7%) | 13 (43.3%) | 7 (77.8%) | 2 (66.7%) | 1 (100%) |
| Age UK (including Age UK Trafford) | 1 (25%) | 3 (100%) | 9 (30%) | 4 (44.4%) | 1 (33.3%) | 1 (100%) |
| Healthwatch Trafford | 1 (25%) | 1 (33.3%) | 9 (30%) | 4 (44.4%) | 2 (66.7%) | 1 (100%) |
| NHS Choices | 2 (50%) | 2 (66.7%) | 7 (23.3%) | 1 (11.1%) | NA | 1 (100%) |
| Carehome.co.uk website | 1 (25%) | 1 (33.3%) | 7 (23.3%) | 1 (11.1%) | 1 (33.3%) | 1 (100%) |
| Skipped Question | NA | NA | 1 (3.3%) | 3 (33.3%) | 1 (33.3%) | NA |
| As many resources as possible. | NA | 1 (33.3%) | NA | NA | NA | NA |



Question 17-Where would you go to for information on a specific care home?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|----------------------|---------|--------------|----------|--------------|------------|---------------------|
| GP | NA | 1 (33.3%) | NA | NA | NA | NA |
| Internet | NA | NA | 1 (3.3%) | NA | NA | NA |
| Maybe GP | NA | NA | NA | 1 (11.1%) | NA | NA |
| Not sure | NA | NA | NA | 1 (11.1%) | NA | NA |
| Social services | NA | NA | 1 (3.3%) | NA | NA | NA |
| Word of mouth | NA | NA | 1 (3.3%) | NA | NA | NA |



Question 17-Where would you go to for information on a specific care home?, By Carer

| Response to Question | No | Yes | Skipped Question |
|---|---------------|---------------|---------------------|
| The care home's own website | 24 (63.2%) | 10 (90.9%) | 1 (100%) |
| The Care Quality Commission (CQC) website | 22 (57.9%) | 5 (45.5%) | 1 (100%) |
| The relevant local authority's website, e.g. Trafford Council | 21 (55.3%) | 5 (45.5%) | NA |
| Age UK (including Age UK Trafford) | 14 (36.8%) | 5 (45.5%) | NA |
| Healthwatch Trafford | 15 (39.5%) | 2 (18.2%) | 1 (100%) |
| NHS Choices | 13 (34.2%) | NA | NA |
| Carehome.co.uk website | 8 (21.1%) | 4 (36.4%) | NA |
| Skipped Question | 4 (10.5%) | 1 (9.1%) | NA |
| As many resources as possible. | 1 (2.6%) | NA | NA |
| GP | 1 (2.6%) | NA | NA |
| Internet | 1 (2.6%) | NA | NA |
| Maybe GP | 1 (2.6%) | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Carer

| Response to Question | No | Yes | Skipped Question | |
|----------------------|----------|----------|---------------------|---|
| Not sure | 1 (2.6%) | NA | NA | _ |
| Social services | NA | 1 (9.1%) | NA | |
| Word of mouth | 1 (2.6%) | NA | NA | |



Question 17 - Where would you go to for information on a specific care home?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|---|-----------------|----------------------------------|----------------------------|------------------|----------------------------------|--------------------------------------|--|------------------|
| The care home's own website | 4 (400%) | 1 (50%) | 17 (73.9%) | 6 (66.7%) | 4 (100%) | 5 (71.4%) | 5 (83.3%) | 1 (33.3%) |
| The Care Quality Commission (CQC) website | 4 (400%) | 1 (50%) | 15 (65.2%) | 5 (55.6%) | NA | 4 (57.1%) | 4 (66.7%) | 1 (33.3%) |
| The relevant local authority's website, e.g. Trafford Council | 4 (400%) | 1 (50%) | 14 (60.9%) | 4 (44.4%) | 2 (50%) | 1 (14.3%) | 3 (50%) | 2 (66.7%) |
| Age UK (including Age UK Trafford) | 4 (400%) | 2 (100%) | 9 (39.1%) | 3 (33.3%) | NA | 3 (42.9%) | 3 (50%) | 1 (33.3%) |
| Healthwatch Trafford | NA | NA | | 4 (44.4%) | NA | 1 (14.3%) | 1 (16.7%) | 2 (66.7%) |
| NHS Choices | NA | 1 (50%) | 4 (17.4%) | 5 (55.6%) | 1 (25%) | 1 (14.3%) | NA | 1 (33.3%) |



Question 17 - Where would you go to for information on a specific care home?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|--------------------------------|-----------------|----------------------------------|----------------------------|------------------|----------------------------------|--------------------------------------|--|------------------|
| Carehome.co. uk website | NA | NA | 8 (34.8%) | 2 (22.2%) | NA | NA | 1 (16.7%) | 1 (33.3%) |
| Skipped Question | NA | NA | 1 (4.3%) | 4 (44.4%) | NA | NA | NA | NA |
| As many resources as possible. | NA | NA | NA | 1 (11.1%) | NA | NA | NA | NA |
| GP | NA | 1 (50%) | NA | NA | NA | NA | NA | NA |
| Internet | NA | NA | NA | NA | NA | 1 (14.3%) | NA | NA |
| Maybe GP | NA | NA | 1 (4.3%) | NA | NA | NA | NA | NA |
| Not sure | NA | NA | NA | NA | NA | NA | NA | 1 (33.3%) |
| Social services | 4 (400%) | NA | NA | NA | NA | 1 (14.3%) | 1 (16.7%) | NA |



Question 17 - Where would you go to for information on a specific care home?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question | |
|-------------------------|----|----------------------------------|----------------------------|-------------|----------------------------------|--------------------------------------|--|------------------|--|
| Word of mouth | NA | NA | 1 (4.3%) | NA | NA | NA | NA | NA | |



Question 17 - Where would you go to for information on a specific care home?, By Disability Status

| Response to Question | No | Yes | Skipped Question |
|---|------------|--------------|---------------------|
| The care home's own website | 25 (67.6%) | 7 (70%) | 3 (100%) |
| The Care Quality Commission (CQC) website | 20 (54.1%) | 5 (50%) | 3 (100%) |
| The relevant local authority's website, e.g. Trafford Council | 15 (40.5%) | 10 (100%) | 1 (33.3%) |
| Age UK (including Age UK Trafford) | 14 (37.8%) | 3 (30%) | 2 (66.7%) |
| Healthwatch Trafford | 11 (29.7%) | 4 (40%) | 3 (100%) |
| NHS Choices | 7 (18.9%) | 5 (50%) | 1 (33.3%) |
| Carehome.co.uk website | 9 (24.3%) | 2 (20%) | 1 (33.3%) |
| Skipped Question | 4 (10.8%) | 1 (10%) | NA |
| As many resources as possible. | 1 (2.7%) | NA | NA |
| GP | 1 (2.7%) | NA | NA |
| Internet | 1 (2.7%) | NA | NA |
| Maybe GP | 1 (2.7%) | NA | NA |
| Not sure | 1 (2.7%) | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Disability Status

| Response to Question | No | Yes | Skipped Question | |
|----------------------|----------|---------|---------------------|---|
| Social services | NA | 1 (10%) | NA | _ |
| Word of mouth | 1 (2.7%) | NA | NA | |



Question 17 - Where would you go to for information on a specific care home?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|---|---------------|---------------------------------------|---------------------------------------|--------------------------|---------------------|
| The care home's own website | 18 (66.7%) | NA | 2 (100%) | 13 (76.5%) | 2 (100%) |
| The Care Quality Commission (CQC) website | 14 (51.9%) | NA | 1 (50%) | 11 (64.7%) | 2 (100%) |
| The relevant local authority's website, e.g. Trafford Council | 8 (29.6%) | 2 (100%) | 2 (100%) | 13 (76.5%) | 1 (50%) |
| Age UK (including Age UK Trafford) | 11 (40.7%) | NA | NA | 6 (35.3%) | 2 (100%) |
| Healthwatch Trafford | 6 (22.2%) | 1 (50%) | NA | 9 (52.9%) | 2 (100%) |
| NHS Choices | 7 (25.9%) | 1 (50%) | 1 (50%) | 3 (17.6%) | 1 (50%) |
| Carehome.co.uk website | 6 (22.2%) | 1 (50%) | NA | 4 (23.5%) | 1 (50%) |
| Skipped Question | NA | NA | NA | 4 (23.5%) | 1 (50%) |
| As many resources as possible. | 1 (3.7%) | NA | NA | NA | NA |
| GP | 1 (3.7%) | NA | NA | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|----------------------|----------|---------------------------------------|---------------------------------------|--------------------------|---------------------|
| Internet | 1 (3.7%) | NA | NA | NA | NA |
| Maybe GP | NA | NA | NA | 1 (5.9%) | NA |
| Not sure | NA | NA | NA | 1 (5.9%) | NA |
| Social services | 1 (3.7%) | NA | NA | NA | NA |
| Word of mouth | 1 (3.7%) | NA | NA | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Ethnicity

| Response to Question | Asian or Asian British - | Black or Black British - | Other (please specify) | White British | White Irish | Skipped Question |
|---|--------------------------------|--------------------------------|------------------------------|------------------|-------------|---------------------|
| The care home's own website | NA | 2 (100%) | 1 (50%) | 30 (69.8%) | 1 (100%) | 1 (100%) |
| The Care Quality Commission (CQC) website | NA | NA | 1 (50%) | 25 (58.1%) | 1 (100%) | 1 (100%) |
| The relevant local authority's website, e.g. Trafford Council | NA | NA | 2 (100%) | 23 (53.5%) | NA | 1 (100%) |
| Age UK (including Age UK Trafford) | 1 (100%) | 1 (50%) | 1 (50%) | 15 (34.9%) | NA | 1 (100%) |
| Healthwatch Trafford | NA | NA | 1 (50%) | 15 (34.9%) | 1 (100%) | 1 (100%) |
| NHS Choices | 1 (100%) | NA | 2 (100%) | 9 (20.9%) | NA | 1 (100%) |
| Carehome.co.uk website | NA | 1 (50%) | NA | 10 (23.3%) | NA | 1 (100%) |
| Skipped Question | NA | 1 (50%) | NA | 4 (9.3%) | NA | NA |
| As many resources as possible. | NA | NA | NA | 1 (2.3%) | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Ethnicity

| Response to Question | Asian or Asian British - | Black or Black British - | Other (please specify) | White British | White Irish | Skipped Question |
|----------------------|--------------------------------|--------------------------------|------------------------------|------------------|-------------|---------------------|
| GP | NA | NA | 1 (50%) | NA | NA | NA |
| Internet | NA | NA | NA | 1 (2.3%) | NA | NA |
| Maybe GP | NA | NA | NA | 1 (2.3%) | NA | NA |
| Not sure | NA | NA | NA | 1 (2.3%) | NA | NA |
| Social services | NA | NA | NA | 1 (2.3%) | NA | NA |
| Word of mouth | NA | NA | NA | 1 (2.3%) | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Gender

| Response to Question | Female | Male | Skipped Question |
|---|---------------|-----------|---------------------|
| The care home's own website | 26 (74.3%) | 8 (57.1%) | 1 (100%) |
| The Care Quality Commission (CQC) website | 20 (57.1%) | 7 (50%) | 1 (100%) |
| The relevant local authority's website, e.g. Trafford Council | 20 (57.1%) | 5 (35.7%) | 1 (100%) |
| Age UK (including Age UK Trafford) | 14 (40%) | 4 (28.6%) | 1 (100%) |
| Healthwatch Trafford | 8 (22.9%) | 9 (64.3%) | 1 (100%) |
| NHS Choices | 8 (22.9%) | 4 (28.6%) | 1 (100%) |
| Carehome.co.uk website | 7 (20%) | 4 (28.6%) | 1 (100%) |
| Skipped Question | 3 (8.6%) | 2 (14.3%) | NA |
| As many resources as possible. | 1 (2.9%) | NA | NA |
| GP | 1 (2.9%) | NA | NA |
| Internet | NA | 1 (7.1%) | NA |
| Maybe GP | 1 (2.9%) | NA | NA |
| Not sure | 1 (2.9%) | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Gender

| Response to Question | Female | Male | Skipped Question | |
|----------------------|----------|------|---------------------|--|
| Social services | 1 (2.9%) | NA | NA | |
| Word of mouth | 1 (2.9%) | NA | NA | |



Question 17 - Where would you go to for information on a specific care home?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|---|--|---|--------------------------|---|---|------------------|
| The care home's own website | 10 (76.9%) | 5 (83.3%) | 1 (100%) | 5 (62.5%) | 13 (61.9%) | 1 (100%) |
| The Care Quality Commission (CQC) website | 8 (61.5%) | 1 (16.7%) | 1 (100%) | 5 (62.5%) | 12 (57.1%) | 1 (100%) |
| The relevant local authority's website, e.g. Trafford Council | 5 (38.5%) | 2 (33.3%) | NA | 4 (50%) | 14 (66.7%) | 1 (100%) |
| Age UK (including Age UK Trafford) | 2 (15.4%) | 3 (50%) | NA | 4 (50%) | 9 (42.9%) | 1 (100%) |
| Healthwatch Trafford | 6 (46.2%) | NA | 1 (100%) | 2 (25%) | 8 (38.1%) | 1 (100%) |
| NHS Choices | 2 (15.4%) | 1 (16.7%) | NA | NA | 9 (42.9%) | 1 (100%) |
| Carehome.co.uk website | 2 (15.4%) | 2 (33.3%) | NA | 2 (25%) | 5 (23.8%) | 1 (100%) |



Question 17 - Where would you go to for information on a specific care home?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|--------------------------------|--|---|--------------------------|---|---|------------------|
| Skipped Question | 3 (23.1%) | NA | NA | 1 (12.5%) | 1 (4.8%) | NA |
| As many resources as possible. | NA | NA | NA | NA | 1 (4.8%) | NA |
| GP | NA | NA | NA | NA | 1 (4.8%) | NA |
| Internet | 1 (7.7%) | NA | NA | NA | NA | NA |
| Maybe GP | NA | NA | NA | NA | 1 (4.8%) | NA |
| Not sure | NA | NA | NA | 1 (12.5%) | NA | NA |
| Social services | NA | NA | NA | 1 (12.5%) | NA | NA |
| Word of mouth | NA | NA | NA | NA | 1 (4.8%) | NA |



Question 17 - Where would you go to for information on a specific care home?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnershi | Other (please specify) | Question unavailable | Single | Skipped Question |
|---|-----------------------|----------------------------------|------------------------------|-------------------------|--------------|---------------------|
| The care home's own website | 4 (66.7%) | 16 (59.3%) | 1 (100%) | 1 (100%) | 5 (71.4%) | 8 (100%) |
| The Care Quality Commission (CQC) website | 4 (66.7%) | 11 (40.7%) | NA | 1 (100%) | 5 (71.4%) | 7 (87.5%) |
| The relevant local authority's website, e.g. Trafford Council | 1 (16.7%) | 16 (59.3%) | 1 (100%) | 1 (100%) | 2 (28.6%) | 5 (62.5%) |
| Age UK (including Age UK Trafford) | 1 (16.7%) | 8 (29.6%) | NA | 1 (100%) | 4 (57.1%) | 5 (62.5%) |
| Healthwatch Trafford | 4 (66.7%) | 6 (22.2%) | NA | NA | 3 (42.9%) | 5 (62.5%) |
| NHS Choices | NA | 8 (29.6%) | NA | NA | 3 (42.9%) | 2 (25%) |
| Carehome.co.uk website | 1 (16.7%) | 7 (25.9%) | NA | NA | 3 (42.9%) | 1 (12.5%) |
| Skipped Question | NA | 3 (11.1%) | NA | NA | 1 (14.3%) | 1 (12.5%) |
| As many resources as possible. | NA | NA | NA | NA | 1 (14.3%) | NA |
| GP | NA | 1 (3.7%) | NA | NA | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnershi | Other (please specify) | Question unavailable | Single | Skipped Question |
|----------------------|-----------------------|----------------------------------|------------------------------|-------------------------|--------|---------------------|
| Internet | NA | 1 (3.7%) | NA | NA | NA | NA |
| Maybe GP | NA | NA | NA | NA | NA | 1 (12.5%) |
| Not sure | NA | 1 (3.7%) | NA | NA | NA | NA |
| Social services | NA | NA | NA | 1 (100%) | NA | NA |
| Word of mouth | NA | 1 (3.7%) | NA | NA | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosex ual / Straight | Lesbian | Prefer not to say | Skipped Question |
|---|-------------|-------------|--------------------------------|----------|----------------------|---------------------|
| The care home's own website | 1 (100%) | 1 (100%) | 29 (67.4%) | 1 (100%) | 2 (100%) | 1 (50%) |
| The Care Quality Commission (CQC) website | 1 (100%) | 1 (100%) | 24 (55.8%) | NA | 1 (50%) | 1 (50%) |
| The relevant local authority's website, e.g. Trafford Council | 1 (100%) | NA | 22 (51.2%) | NA | 1 (50%) | 2 (100%) |
| Age UK (including Age UK Trafford) | NA | NA | 17 (39.5%) | NA | 1 (50%) | 1 (50%) |
| Healthwatch Trafford | NA | 1 (100%) | 14 (32.6%) | NA | 1 (50%) | 2 (100%) |
| NHS Choices | NA | NA | 11 (25.6%) | NA | 1 (50%) | 1 (50%) |
| Carehome.co.uk website | NA | NA | 10 (23.3%) | NA | 1 (50%) | 1 (50%) |
| Skipped Question | NA | NA | 5 (11.6%) | NA | NA | NA |
| As many resources as possible. | NA | NA | 1 (2.3%) | NA | NA | NA |
| GP | NA | NA | 1 (2.3%) | NA | NA | NA |



Question 17 - Where would you go to for information on a specific care home?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosex ual / Straight | Lesbian | Prefer not to say | Skipped Question |
|----------------------|----------|-----|--------------------------------|---------|----------------------|---------------------|
| Internet | NA | NA | 1 (2.3%) | NA | NA | NA |
| Maybe GP | NA | NA | 1 (2.3%) | NA | NA | NA |
| Not sure | NA | NA | 1 (2.3%) | NA | NA | NA |
| Social services | NA | NA | 1 (2.3%) | NA | NA | NA |
| Word of mouth | NA | NA | 1 (2.3%) | NA | NA | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?

% of

| Response to Question | Response Count | Responders | Surveyees |
|---|-------------------|------------|-----------|
| I don't know what either of them are | 25 | 50 | 45.5 |
| I know what they both are | 18 | 36 | 32.7 |
| Skipped Question | 5 | 10 | 9.1 |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | 4 | 8 | 7.3 |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | 3 | 6 | 5.5 |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|--|-------------|-----------|---------------|--------------|-------------|---------------------|
| I don't know what either of them are | 4 (100%) | 1 (33.3%) | 11 (36.7%) | 5 (55.6%) | 3 (100%) | 1 (100%) |
| I know what they both are | NA | 1 (33.3%) | 14 (46.7%) | 3 (33.3%) | NA | NA |
| Skipped Question | NA | NA | 1 (3.3%) | 3 (33.3%) | 1 (33.3%) | NA |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | NA | 1 (33.3%) | 2 (6.7%) | 1 (11.1%) | NA | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | NA | NA | 3 (10%) | NA | NA | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Carer

| Response to Question | No | Yes | Skipped Question |
|---|---------------|-----------|---------------------|
| I don't know what either of them are | 18 (48.6%) | 6 (50%) | 1 (100%) |
| I know what they both are | 14 (37.8%) | 4 (33.3%) | NA |
| Skipped Question | 5 (13.5%) | NA | NA |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | 3 (8.1%) | 1 (8.3%) | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | 2 (5.4%) | 1 (8.3%) | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|---|-------------|----------------------------------|----------------------------|-------------|----------------------------------|--------------------------------------|-------------------------------------|------------------|
| I don't know what either of them are | 4 (400%) | 1 (50%) | 10 (43.5%) | 5 (50%) | 3 (75%) | 4 (57.1%) | 3 (50%) | 2 (100%) |
| I know what they both are | NA | 1 (50%) | 8 (34.8%) | 5 (50%) | 1 (25%) | 1 (14.3%) | 3 (50%) | NA |
| Skipped Question | NA | NA | 1 (4.3%) | 3 (30%) | NA | NA | NA | 1 (50%) |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | NA | NA | 3 (13%) | NA | NA | 1 (14.3%) | NA | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | NA | NA | 2 (8.7%) | NA | NA | 1 (14.3%) | NA | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Disability Status

| Response to Question | No | Yes | Skipped Question |
|---|---------------|------------|---------------------|
| I don't know what either of them are | 16 (43.2%) | 6 (60%) | 3 (100%) |
| I know what they both are | 16 (43.2%) | 2 (20%) | NA |
| Skipped Question | 4 (10.8%) | 1 (10%) | NA |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | 3 (8.1%) | 1 (10%) | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | 2 (5.4%) | 1 (10%) | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Employment Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill health | Not working - retired | Skipped Question |
|---|---------------|------------------------------------|------------------------------------|--------------------------|---------------------|
| I don't know what either of them are | 14 (51.9%) | NA | 1 (50%) | 8 (47.1%) | 2 (100%) |
| I know what they both are | 11 (40.7%) | 1 (50%) | NA | 6 (35.3%) | NA |
| Skipped Question | NA | NA | NA | 4 (23.5%) | 1 (50%) |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | 1 (3.7%) | NA | 1 (50%) | 2 (11.8%) | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | 1 (3.7%) | 1 (50%) | NA | 1 (5.9%) | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Ethnicity

| Response to Question | Asian or Asian British - Bangladeshi | Black or Black British - African | Other (please specify) | White British | White Irish | Skipped Question |
|--|--|--|---------------------------|---------------|-------------|---------------------|
| I don't know what either of them are | 1 (100%) | NA | 2 (100%) | 20 (46.5%) | 1 (100%) | 1 (100%) |
| I know what they both are | NA | 2 (100%) | NA | 16 (37.2%) | NA | NA |
| Skipped Question | NA | 1 (50%) | NA | 4 (9.3%) | NA | NA |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | NA | NA | NA | 4 (9.3%) | NA | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | NA | NA | NA | 3 (7%) | NA | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Gender

| Response to Question | Female | Male | Skipped Question |
|---|---------------|--------------|---------------------|
| I don't know what either of them are | 16 (45.7%) | 8 (57.1%) | 1 (100%) |
| I know what they both are | 14 (40%) | 4 (28.6%) | NA |
| Skipped Question | 3 (8.6%) | 2 (14.3%) | NA |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | 4 (11.4%) | NA | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | 1 (2.9%) | 2 (14.3%) | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|--|--|---|--------------------------|---|---|------------------|
| I don't know what either of them are | 7 (58.3%) | 4 (66.7%) | 1 (100%) | 6 (66.7%) | 6 (28.6%) | 1 (100%) |
| I know what they both are | 3 (25%) | 2 (33.3%) | NA | 2 (22.2%) | 11 (52.4%) | NA |
| Skipped Question | 4 (33.3%) | NA | NA | NA | 1 (4.8%) | NA |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | 2 (16.7%) | NA | NA | NA | 2 (9.5%) | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | NA | NA | NA | 1 (11.1%) | 2 (9.5%) | NA |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|--|-----------------------|-----------------------------------|------------------------------|-------------------------|--------------|---------------------|
| I don't know what either of them are | 3 (50%) | 14 (51.9%) | 1 (100%) | 1 (100%) | 3 (42.9%) | 3 (37.5%) |
| I know what they both are | 3 (50%) | 8 (29.6%) | NA | NA | 4 (57.1%) | 3 (37.5%) |
| Skipped Question | NA | 3 (11.1%) | NA | NA | 1 (14.3%) | 1 (12.5%) |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | NA | 3 (11.1%) | NA | NA | NA | 1 (12.5%) |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | NA | 2 (7.4%) | NA | NA | NA | 1 (12.5%) |



Question 18 - Do you know what NHS Continuing Healthcare or NHS funded nursing care is?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Lesbian | Prefer not to say | Skipped Question |
|--|----------|----------|----------------------------|----------|----------------------|---------------------|
| I don't know what either of them are | 1 (100%) | 1 (100%) | 20 (45.5%) | 1 (100%) | 1 (50%) | 1 (100%) |
| I know what they both are | NA | NA | 17 (38.6%) | NA | 1 (50%) | NA |
| Skipped Question | NA | NA | 4 (9.1%) | NA | NA | 1 (100%) |
| I know what NHS funded nursing is but not what NHS Continuing healthcare is | NA | NA | 4 (9.1%) | NA | NA | NA |
| I know what NHS Continuing healthcare is but not what NHS funded nursing is | NA | NA | 3 (6.8%) | NA | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?

% of

| Response to Question | Response Count | Responders | Surveyees |
|---------------------------------------|-----------------------|------------|-----------|
| The Care Quality Commission (CQC) | 31 | 63.3 | 56.4 |
| Age UK (Including Age UK Trafford) | 29 | 59.2 | 52.7 |
| Healthwatch Trafford | 25 | 51.0 | 45.5 |
| Trafford Council | 21 | 42.9 | 38.2 |
| Trafford Clinical Commissioning Group | 15 | 30.6 | 27.3 |
| Alzheimer's society | 12 | 24.5 | 21.8 |
| Parkinsons UK | 10 | 20.4 | 18.2 |
| Skipped Question | 6 | 12.2 | 10.9 |
| Alzheimer's Society | 5 | 10.2 | 9.1 |
| Independent Age | 4 | 8.2 | 7.3 |
| ? | 1 | 2.0 | 1.8 |
| never heard of Independent Age | 1 | 2.0 | 1.8 |
| Social services | 1 | 2.0 | 1.8 |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question |
|---|------------|--------------|---------------|--------------|--------------|---------------------|
| The Care Quality Commission (CQC) | 1 (25%) | 2 (66.7%) | 19 (65.5%) | 7 (77.8%) | 2 (66.7%) | NA |
| Age UK (Including Age UK Trafford) | 3 (75%) | 3 (100%) | 13 (44.8%) | 7 (77.8%) | 2 (66.7%) | 1 (100%) |
| Healthwatch Trafford | 2 (50%) | 1 (33.3%) | 15 (51.7%) | 5 (55.6%) | 2 (66.7%) | NA |
| Trafford Council | 1 (25%) | 1 (33.3%) | 10 (34.5%) | 6 (66.7%) | 2 (66.7%) | 1 (100%) |
| Trafford Clinical Commissioning Group | 1 (25%) | 1 (33.3%) | 9 (31%) | 4 (44.4%) | NA | NA |
| Alzheimer's society | NA | 2 (66.7%) | 8 (27.6%) | 2 (22.2%) | NA | NA |
| Parkinsons UK | NA | 2 (66.7%) | 7 (24.1%) | 1 (11.1%) | NA | NA |
| Skipped Question | NA | NA | 2 (6.9%) | 3 (33.3%) | 1 (33.3%) | NA |
| Alzheimer's Society | 1 (25%) | NA | 3 (10.3%) | NA | 1 (33.3%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Age

| Response to Question | 18 - 34 | 35 - 44 | 45 - 65 | 62-99 | 80 or over | Skipped Question | |
|-----------------------------------|---------|---------|--------------|--------------|------------|---------------------|--|
| Independent Age | NA | NA | 4 (13.8%) | NA | NA | NA | |
| ? | NA | NA | NA | 1 (11.1%) | NA | NA | |
| never heard of Independent Age | NA | NA | 1 (3.4%) | NA | NA | NA | |
| Social services | NA | NA | 1 (3.4%) | NA | NA | NA | |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Carer

| Response to Question | No | Yes | Skipped Question |
|--|------------|---------|-------------------------|
| The Care Quality Commission (CQC) | 24 (63.2%) | 6 (60%) | 1 (100%) |
| Age UK (Including Age UK Trafford) | 23 (60.5%) | 6 (60%) | NA |
| Healthwatch Trafford | 21 (55.3%) | 3 (30%) | 1 (100%) |
| Trafford Council | 18 (47.4%) | 3 (30%) | NA |
| Trafford Clinical Commissioning Group | 13 (34.2%) | 2 (20%) | NA |
| Alzheimer's society | 10 (26.3%) | 2 (20%) | NA |
| Parkinsons UK | 8 (21.1%) | 2 (20%) | NA |
| Skipped Question | 4 (10.5%) | 2 (20%) | NA |
| Alzheimer's Society | 3 (7.9%) | 2 (20%) | NA |
| Independent Age | 4 (10.5%) | NA | NA |
| ? | 1 (2.6%) | NA | NA |
| never heard of Independent Age | NA | 1 (10%) | NA |
| Social services | NA | 1 (10%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Children

| Response to Question | • | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|---|----|----------------------------------|----------------------------|------------------|----------------------------------|--------------------------------------|--|------------------|
| The Care Quality Commission (CQC) | NA | 1 (50%) | 20 (87%) | 5 (55.6%) | 2 (50%) | 2 (33.3%) | 3 (60%) | NA |
| Age UK (Including Age UK Trafford) | NA | 2 (100%) | 14 (60.9%) | 6 (66.7%) | 1 (25%) | 3 (50%) | 2 (40%) | 2 (66.7%) |
| Healthwatch Trafford | NA | NA | 14 (60.9%) | 5 (55.6%) | 2 (50%) | 2 (33.3%) | 2 (40%) | 1 (33.3%) |
| Trafford Council | NA | 1 (50%) | 10 (43.5%) | 4 (44.4%) | NA | 2 (33.3%) | 3 (60%) | 2 (66.7%) |
| Trafford Clinical Commissionin g Group | NA | NA | 9 (39.1%) | 4 (44.4%) | 1 (25%) | 1 (16.7%) | 1 (20%) | NA |
| Alzheimer's society | NA | 2 (100%) | 5 (21.7%) | 1 (11.1%) | NA | 2 (33.3%) | 3 (60%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Children

| Response to Question | 0 | 16-18 year old child/children | 19+ aged child/children | No children | Pre-school age child/children | Primary school age child/children | Secondary school age child/children | Skipped Question |
|--------------------------------------|-----------------|----------------------------------|----------------------------|------------------|----------------------------------|--------------------------------------|-------------------------------------|------------------|
| Parkinsons UK | NA | 1 (50%) | 4 (17.4%) | NA | 1 (25%) | 2 (33.3%) | 2 (40%) | NA |
| Skipped Question | NA | NA | 1 (4.3%) | 4 (44.4%) | NA | 1 (16.7%) | 1 (20%) | NA |
| Alzheimer's Society | NA | NA | 2 (8.7%) | 1 (11.1%) | 1 (25%) | NA | 1 (20%) | NA |
| Independent Age | NA | NA | 1 (4.3%) | NA | NA | 1 (16.7%) | 2 (40%) | NA |
| ? | NA | NA | NA | NA | NA | NA | NA | 1 (33.3%) |
| never heard of Independent Age | NA | NA | 1 (4.3%) | NA | NA | NA | NA | NA |
| Social services | 4 (400%) | NA | NA | NA | NA | 1 (16.7%) | 1 (20%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Disability Status

| Response to Question | No | Yes | Skipped Question |
|--|------------|---------|------------------|
| The Care Quality Commission (CQC) | 24 (66.7%) | 5 (50%) | 2 (66.7%) |
| Age UK (Including Age UK Trafford) | 22 (61.1%) | 5 (50%) | 2 (66.7%) |
| Healthwatch Trafford | 17 (47.2%) | 6 (60%) | 2 (66.7%) |
| Trafford Council | 15 (41.7%) | 4 (40%) | 2 (66.7%) |
| Trafford Clinical Commissioning Group | 12 (33.3%) | 3 (30%) | NA |
| Alzheimer's society | 9 (25%) | 3 (30%) | NA |
| Parkinsons UK | 7 (19.4%) | 3 (30%) | NA |
| Skipped Question | 5 (13.9%) | 1 (10%) | NA |
| Alzheimer's Society | 4 (11.1%) | 1 (10%) | NA |
| Independent Age | 4 (11.1%) | NA | NA |
| ? | 1 (2.8%) | NA | NA |
| never heard of Independent Age | NA | 1 (10%) | NA |
| Social services | NA | 1 (10%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Disability Status

| Response to Question | Employed | Not working - due to disability | Not working - due to ill | Not working - retired | Skipped Question |
|--|---------------|--|--------------------------------|-----------------------------|---------------------|
| The Care Quality Commission (CQC) | 14 (53.8%) | 1 (50%) | 1 (50%) | 14 (82.4%) | 1 (50%) |
| Age UK (Including Age UK Trafford) | 15 (57.7%) | NA | NA | 12 (70.6%) | 2 (100%) |
| Healthwatch Trafford | 11 (42.3%) | 2 (100%) | 1 (50%) | 10 (58.8%) | 1 (50%) |
| Trafford Council | 10 (38.5%) | NA | NA | 9 (52.9%) | 2 (100%) |
| Trafford Clinical Commissioning Group | 7 (26.9%) | 1 (50%) | NA | 7 (41.2%) | NA |
| Alzheimer's society | 8 (30.8%) | 1 (50%) | NA | 3 (17.6%) | NA |
| Parkinsons UK | 7 (26.9%) | NA | 1 (50%) | 2 (11.8%) | NA |
| Skipped Question | 1 (3.8%) | NA | NA | 4 (23.5%) | 1 (50%) |
| Alzheimer's Society | 3 (11.5%) | NA | 1 (50%) | 1 (5.9%) | NA |
| Independent Age | 3 (11.5%) | NA | NA | 1 (5.9%) | NA |
| ? | NA | NA | NA | 1 (5.9%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Disability Status

| Response to Question | Employed | Not working - due to | disability Not working - | Not working - | Skipped Question |
|-----------------------------------|----------|----------------------------|--------------------------------|------------------|---------------------|
| never heard of Independent Age | 1 (3.8%) | NA | NA | NA | NA |
| Social services | 1 (3.8%) | NA | NA | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Ethnicity

| Response to Question | Asian or Asian British | Black or Black British - | Other (please specify) | White British | White Irish | Skipped Questio n |
|--|------------------------------|--------------------------------|------------------------------|------------------|----------------|-------------------------|
| The Care Quality Commission (CQC) | NA | 1 (50%) | NA | 29 (69%) | 1 (100%) | NA |
| Age UK (Including Age UK Trafford) | 1 (100%) | 1 (50%) | 2 (100%) | 24 (57.1%) | NA | 1 (100%) |
| Healthwatch Trafford | NA | NA | 1 (50%) | 23 (54.8%) | 1 (100%) | NA |
| Trafford Council | 1 (100%) | NA | 1 (50%) | 18 (42.9%) | NA | 1 (100%) |
| Trafford Clinical Commissioning Group | NA | NA | NA | 15 (35.7%) | NA | NA |
| Alzheimer's society | NA | NA | 1 (50%) | 11 (26.2%) | NA | NA |
| Parkinsons UK | NA | NA | 1 (50%) | 9 (21.4%) | NA | NA |
| Skipped Question | NA | 1 (50%) | NA | 5 (11.9%) | NA | NA |
| Alzheimer's Society | 1 (100%) | NA | NA | 4 (9.5%) | NA | NA |
| Independent Age | NA | NA | NA | 4 (9.5%) | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Ethnicity

| Response to Question | Asian or Asian British - | Black or Black British - | Other (please specify) | White British | White Irish | Skipped Questio n |
|-----------------------------------|--------------------------------|--------------------------------|------------------------------|------------------|----------------|-------------------------|
| ? | NA | NA | NA | 1 (2.4%) | NA | NA |
| never heard of Independent Age | NA | NA | NA | 1 (2.4%) | NA | NA |
| Social services | NA | NA | NA | 1 (2.4%) | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Gender

| Response to Question | Female | Male | Skipped Question |
|--|------------|------------|------------------|
| The Care Quality Commission (CQC) | 24 (70.6%) | 7 (50%) | NA |
| Age UK (Including Age UK Trafford) | 20 (58.8%) | 8 (57.1%) | 1 (100%) |
| Healthwatch Trafford | 14 (41.2%) | 11 (78.6%) | NA |
| Trafford Council | 14 (41.2%) | 6 (42.9%) | 1 (100%) |
| Trafford Clinical Commissioning Group | 12 (35.3%) | 3 (21.4%) | NA |
| Alzheimer's society | 9 (26.5%) | 3 (21.4%) | NA |
| Parkinsons UK | 8 (23.5%) | 2 (14.3%) | NA |
| Skipped Question | 4 (11.8%) | 2 (14.3%) | NA |
| Alzheimer's Society | 4 (11.8%) | 1 (7.1%) | NA |
| Independent Age | 3 (8.8%) | 1 (7.1%) | NA |
| ? | 1 (2.9%) | NA | NA |
| never heard of Independent Age | 1 (2.9%) | NA | NA |
| Social services | 1 (2.9%) | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|--|--|---|--------------------------|---|---|------------------|
| The Care Quality Commission (CQC) | 9 (69.2%) | 3 (50%) | 1 (100%) | 5 (62.5%) | 13 (65%) | NA |
| Age UK (Including Age UK Trafford) | 9 (69.2%) | 4 (66.7%) | NA | 3 (37.5%) | 12 (60%) | 1 (100%) |
| Healthwatch Trafford | 8 (61.5%) | 3 (50%) | 1 (100%) | 3 (37.5%) | 10 (50%) | NA |
| Trafford Council | 5 (38.5%) | 2 (33.3%) | NA | 4 (50%) | 9 (45%) | 1 (100%) |
| Trafford Clinical Commissioning Group | 4 (30.8%) | 1 (16.7%) | NA | 1 (12.5%) | 9 (45%) | NA |
| Alzheimer's society | 5 (38.5%) | 1 (16.7%) | NA | NA | 6 (30%) | NA |
| Parkinsons UK | 5 (38.5%) | 2 (33.3%) | NA | NA | 3 (15%) | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Locality

| Response to Question | Central - Sale, Bucklow St Martin's, Ashton upon Mersey, Brooklands, Priory, Sale Moor and St Mary's | North - Old Trafford, Stretford, Gorse Hill, Longford and Clifford | Other / outside Trafford | South - Altrincham, Bowden, Broadheath, Hale Barns, Hale Central, Timperley and Village | West - Urmston, Partington, Bucklow St Martin's, Davyhulme East, Davyhulme West and Flixton | Skipped Question |
|-----------------------------------|--|---|--------------------------|---|---|------------------|
| Skipped Question | 3 (23.1%) | NA | NA | 1 (12.5%) | 2 (10%) | NA |
| Alzheimer's Society | NA | 2 (33.3%) | NA | 2 (25%) | 1 (5%) | NA |
| Independent Age | 1 (7.7%) | 1 (16.7%) | NA | NA | 2 (10%) | NA |
| ? | NA | NA | NA | 1 (12.5%) | NA | NA |
| never heard of Independent Age | 1 (7.7%) | NA | NA | NA | NA | NA |
| Social services | NA | NA | NA | 1 (12.5%) | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|---|-----------------------|-----------------------------------|---------------------------|-------------------------|--------------|---------------------|
| The Care Quality Commission (CQC) | 5 (100%) | 15 (55.6%) | NA | NA | 5 (71.4%) | 6 (75%) |
| Age UK (Including Age UK Trafford) | 1 (20%) | 17 (63%) | NA | NA | 5 (71.4%) | 6 (75%) |
| Healthwatch Trafford | 4 (80%) | 9 (33.3%) | 1 (100%) | NA | 5 (71.4%) | 6 (75%) |
| Trafford Council | 1 (20%) | 13 (48.1%) | NA | NA | 2 (28.6%) | 5 (62.5%) |
| Trafford Clinical Commissioning Group | 2 (40%) | 5 (18.5%) | NA | NA | 4 (57.1%) | 4 (50%) |
| Alzheimer's society | 1 (20%) | 8 (29.6%) | NA | NA | 1 (14.3%) | 2 (25%) |
| Parkinsons UK | 2 (40%) | 5 (18.5%) | 1 (100%) | NA | 1 (14.3%) | 1 (12.5%) |
| Skipped Question | 1 (20%) | 3 (11.1%) | NA | NA | 1 (14.3%) | 1 (12.5%) |
| Alzheimer's Society | 2 (40%) | 2 (7.4%) | 1 (100%) | NA | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Marital Status

| Response to Question | Divorced / Widowed | Married / Civil partnership | Other (please specify) | Question unavailable | Single | Skipped Question |
|-----------------------------------|-----------------------|-----------------------------------|---------------------------|-------------------------|--------------|---------------------|
| Independent Age | NA | 2 (7.4%) | NA | NA | 1 (14.3%) | 1 (12.5%) |
| ? | NA | 1 (3.7%) | NA | NA | NA | NA |
| never heard of Independent Age | NA | NA | NA | NA | NA | 1 (12.5%) |
| Social services | NA | NA | NA | 1 (100%) | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Prefer not to say | Skipped Question |
|---|----------|----------|----------------------------|-------------------------|---------------------|
| The Care Quality Commission (CQC) | 1 (100%) | 1 (100%) | 29 (67.4%) | NA | NA |
| Age UK (Including Age UK Trafford) | 1 (100%) | NA | 24 (55.8%) | 2 (100%) | 2 (100%) |
| Healthwatch Trafford | 1 (100%) | 1 (100%) | 21 (48.8%) | 1 (50%) | 1 (50%) |
| Trafford Council | 1 (100%) | NA | 17 (39.5%) | 1 (50%) | 2 (100%) |
| Trafford Clinical Commissioning Group | 1 (100%) | NA | 14 (32.6%) | NA | NA |
| Alzheimer's society | 1 (100%) | NA | 11 (25.6%) | NA | NA |
| Parkinsons UK | 1 (100%) | NA | 9 (20.9%) | NA | NA |
| Skipped Question | NA | NA | 5 (11.6%) | NA | NA |
| Alzheimer's Society | NA | NA | 5 (11.6%) | NA | NA |
| Independent Age | NA | NA | 4 (9.3%) | NA | NA |
| ? | NA | NA | 1 (2.3%) | NA | NA |



Question 19 - Which of the following organisations would you trust to provide helpful information about finding a care home?, By Sexual Orientation

| Response to Question | Bisexual | Gay | Heterosexual / Straight | Prefer not to say | Skipped Question |
|-----------------------------------|----------|-----|----------------------------|-------------------------|---------------------|
| never heard of Independent Age | 1 (100%) | NA | NA | NA | NA |
| Social services | NA | NA | 1 (2.3%) | NA | NA |