**Healthwatch Trafford**

**Minutes of Board meeting 26th January 2023**

**Online Zoom Meeting**

**Meeting commenced at 5.30pm**

**Present:**

Heather Fairfield (HF)

Jean Rose (JR)

Susan George (SG)

Janet Brennan (JB)

Brian Hilton (BH)

Elaine Mills (EM)

Andrew Latham (AL) – Company Secretary

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| **Agenda item** | **Discussion and Actions** |
| 615. Welcome; apologies and introductions | Apologies: None  615.1 HF welcomed everyone to the meeting. |
| 616. Declaration of Interest | 616.1 No declarations of interest received. |
| 617. Minutes of previous meeting | 617.1 The minutes of the previous meeting were accepted as a true and accurate record. |
| 618. Matters arising not on the agenda | 618.1 None |
| 619. Action Log | Action log reference:  605.5 Complete  610.2 Complete  613.1 Complete (but still to be arranged) |
| 620. CO Report | 620.1 Al talked through the key points of the previously circulated report.  620.2 Big Conversation 3; HF informed members that she had been invited to a meeting with Warren Heppolette re future working between the Integrated Care Partnership (ICP) and HWinGM. HF noted that she was reluctant for HW to be included in the same bracket as the VCFSE sector organisations, given HWTs statutory role. HF to feed back once attended.  620.3 GM Dental Updated; AL briefed members on the latest update regarding changes in delivery of dental services. A national update had been distributed – **Action:**  **AL to circulate update to members**.SG commented that even those practices where it patients were being seen were very busy; she had requested an NHS appointment in January and was told the earliest available was 4th April. It was also reported that the BUPA Sale Moor Dentist (that also deliver NHS services), had told patients that their children could get seen sooner if they paid as private patients.  620.4 Work Plan – AL talked through the draft workplan, noting that there was still a fair amount of detail to be added, which would be done as discussions on projects took place with the relevant stakeholders. AL reported that reports scheduled to be produced throughout the year would now have a formal pathway to travel through Local Authority and Trafford ICB governance. This was an extremely positive step forward and meant that findings and recommendations from reports should now be able to be directly linked to improvement plans and firm outcomes.  620.5 AL drew attention to the recently published Autumn/Winter HW100 report. This was a general survey of the public on their recent experiences of access to health and care facilities. The report illustrated that many of the issues previously reported on remained as issues for the public, in particular dentistry and GP access. |
| 621. HWinGM Update | 621.1 HF reported that the HWinGM Chair (Tracey McErlain Burns) had met with the Integrated Care Board (ICB) and reviewed the HWinGM Partnership agreement, which was then signed off. In addition the proposal that HWinGM collectively put forward to the GMICP around funding a single point of access, was accepted into the next funding round. There is no indication at this stage however how successful or otherwise the proposal will be. |
| 622. Questions from the Public | None received. |
| **PART 2 – Closed Session** |  |