

Healthwatch Trafford

Minutes of Board meeting 8th February 2024

Online Zoom Meeting

Meeting commenced at 5.30pm

Present:

Heather Fairfield (HF)

Jean Rose (JR)

Brian Hilton (BH)

Elaine Mills (EM)

Anna Gaughan (AG)

Andrew Latham (AL) – Company Secretary

Agenda item	Discussion and Actions
688. Welcome; apologies and introductions	Apologies: Janet Brennan, Susan George 688.1 HF welcomed everyone to the meeting. 688.2 AL introduced Sohail Munshi (SM) to present the agenda item Hospital at Home
689. Declaration of Interest	689.1 No declarations of interest received.
690. Minutes of previous meeting	690.1 The minutes of the previous meeting were accepted as a true and accurate record.
691. Matters arising not on the agenda	677.1 NWAS Visit – HF fed back on the Primary Care Commissioning Board, where Ophthalmology and Dentistry had been represented for the first time. NHS 111 were still receiving hundreds of dental enquiries every day. A new Government initiative had been announced to tackle the ongoing dentistry issues, but this was very much a 'sticking plaster'.
692. Action Log	Action log reference: 657.1 Outstanding – AL noted George Devlin leaving role in March 2024 672.1 Complete 680.3 Complete 680.4 Complete 680.5 Complete 684.1 Management Accounts – AL updated members on current situation. Accounts were with the accountant and discussions ongoing.
693. Hospital At Home	693.1 SM introduced himself as a GP by background and presented on the Hospital at Home service (HAH) (using previously circulated slides), noting that until December 2023 this was previously known as the Urgent Community Response Service. 693.2 Key points; UK is behind rest of the world on HAH where it has been running for the last 10 years. Designed to keep people at home that would otherwise be admitted to hospital. In GM this avoids approximately 1000 hospital bed days with 98-99% of patients given the choice, preferring to be seen at home. HAH is a safer service, reducing the risk of infection. Known gaps – diagnostics that could be done at home. 693.4 HF thanked SM for his presentation.

694. CO & Chair's Reports	<p>694.1 AL provided further detail on the previously circulated report.</p> <p>694.2 AL informed members that there were currently some issues with cross boundary working between HWinGM and that work was ongoing to resolve these. HF noted the number of services that were now shared between Manchester and Trafford and the need for HWT to access services delivering to Trafford patients.</p> <p>694.3 AL informed members that the bid to HW England (HWE) to conduct an Enter & View visit to Manchester & Trafford CDC service had been successful and the visit had now been conducted. HWT had also been approached by Trafford ICP to assist in engagement work on the Trafford Locality Plan Refresh with both initiatives generating contracted income.</p> <p>694.4 BH asked about updates on the Urgent Care Review (UCR) in Trafford? HF responded and noted that part of the Locality Plan refresh had identified the UCR as a priority but it was likely that this work would be on hold until after the local elections in May 2024. BH asked if the Walk In Centre at Trafford General Hospital (TGH) was under review as part of the UCR? HF responded that it wasn't at this stage.</p> <p>694.5 HF informed members that UCR recommendations will go to GMICB for further action but noted that Altrincham Minor Injuries Unit (AMIU) does not meet NICE guidelines.</p> <p>694.6 HF informed members that she had put forward Autism and ADHD services and pathways for Children and Young People (CYP) as a priority for the Locality Plan Refresh.</p> <p>694.7 HF noted that staffing issues at ICB level had now been resolved, although it was still not clear exactly who would be responsible for what. Huge financial issues still remained, and work was ongoing to save money wherever possible. GM was one of the worst performing ICS in the country.</p> <p>694.8 GMMH/Edenfield Report; HF informed members that the findings of the report had resulted in action plans to be worked through.</p> <p>694.9 HF felt that the CDC E&V went very well and had thanked Bolu for his work on it.</p> <p>694.10 JR queried whether SRFT could refer Trafford patients back to Trafford Social Services? Action: HF to check with Karen Ahmed</p>
695. Questions from the Public	None received.
PART 2 – Closed Session	