

# Highlights Report

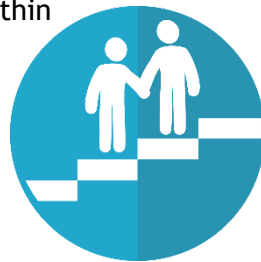
Summer 2019

Here are the highlights of what Healthwatch Trafford have been working on over the last few months

## Children & Adolescent Mental Health report

We worked alongside local Healthwatch in Bury, Rochdale and Oldham to look at the experiences of those that had used the Healthy Young Minds service provided by Pennine Care NHS Foundation Trust.

The report found concern within the comments about access; the difficulty of getting a referral, the waiting times following referral, and thresholds being considered too high for acceptance.



You can find the report on our website

## Our Annual Report

June saw us launch our Annual Report, covering April 2018 to March 2019.

This year, we decided to base it more around case studies rather than statistics so that the human impact of our work is easier to see.

There is also a focus on our volunteers, showcasing the differing roles and backgrounds. If you are interested in volunteering with us, please get in touch



## NHS Long Term Plan

Healthwatch across England have been working with the NHS to look at the NHS Long Term Plan that launched in January.

We have engaged with residents in Trafford to find out what they think would improve NHS care in the future, as well as talking to certain patient groups focusing on specific areas (in our case Cancer and Autism Services).



A total of 7 reports have been published from the findings across Greater Manchester and all can be found on our website.

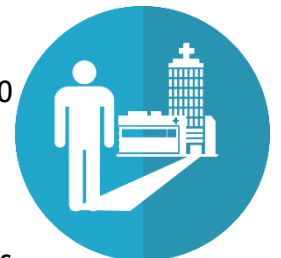
## Trafford General Hospital survey

Last year we asked the people of Trafford what the NHS in Trafford had ever done for them, and if they could change one thing, what would it be?

From that survey, a report was produced (the NHS @ 70 report, available on our website).

What it highlighted was the fact that lots of respondents were unclear about the status of Trafford General Hospital and concerned about its future.

To find out more about what people think about the hospital and what they imagine the future holds, we conducted a survey. The report is available now.



## Dignity In Care Awards

We have been acting as an independent observer to review the Trafford Dignity In Care Awards that care homes in Trafford had been granted by Trafford Council on their certification, to ensure they had met the criteria required. These reviews were carried out in June and July, when Healthwatch Trafford visited six care homes.





## Volunteer Focus

Yusuf, 17 - Youthwatch Trafford volunteer

"I was immediately drawn to this volunteering opportunity after seeing an advert in the local paper.

I have had excellent training and support which has enabled me to promote Healthwatch Trafford at my school for a number of years and help out at community meetings. I have helped children and teenagers get their views across and be heard, which makes such a difference. So not only do I now have an increased awareness of the challenges, my communication skills have developed considerably. I am enjoying the experience and hope to continue for as long as I can."



## Coming up...

We will be publishing our report on social care in Trafford, as well as the reports on the Enter & View visits we have carried out.

Our latest **Trafford Healthwatch 100** survey, looking at how people book medical appointments, is live until the new year, so please take a few moments to fill in our quick-fire questionnaire, which can be found on our website or by contacting our office.



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**healthwatch**  
Trafford

# Volunteer with us

Help make a difference to the health and care your community receives.

Three reasons you should become a Healthwatch volunteer:



[healthwatchtrafford.co.uk/volunteer](http://healthwatchtrafford.co.uk/volunteer)

**0300 999 0303**

Have  
your  
say